



## **Haus Quiver Winter Subscription/ Equipment Use Policies and FAQ**

Gravity Haus is pleased to offer its one-of-a-kind Haus Quiver subscription rental program again, in a fourth iteration, for the 22/23 winter season. The brand new Haus Quiver subscription equipment program is totally revamped and reimagined.

The new Haus Quiver contains more than \$300,000 of brand new ski, snowboard, backcountry ski, splitboard, snowshoes, and accessories, which are available to members for unlimited use and without restriction of date. Haus Quiver equipment is now spread throughout six, owned, Gravity Haus properties, including Gravity Haus Breckenridge, GH Vail, GH Steamboat (The Ptarmigan Inn), GH Winter Park, and GH Truckee-Tahoe.

The only way for a new member to gain access to Haus Quiver is through Gravity Haus' All-In membership or the per-day Gravity Haus member rental rates.

All-In members, Haus Quiver subscribers, plus Gravity Haus members and hotel guests will have access (subscription or per day rental) to skis, backcountry skis, snowboards, and splitboards from, Rossignol, Dynafit, DPS, Folsom, K2, Icelantic, Weston, Fischer, and Burton, plus accessories from Mountain Hardwear, BCA, Scarpa, Leki, Crescent Moon, POMOCA and more.

Gravity Haus' Haus Quiver continues with its original vision of supplementing a member's everyday gear while expanding the access and experience at Gravity Haus locations and on the mountain. Haus Quiver is not meant to be a boot-to-helmet rental solution. Boots\* are not meant to be a part of Haus Quiver's offering. Rather the 'Quiver', as the name suggests, is an opportunity for members to have incredible access to the ski and snowboard industry's best gear, and the right tool for the job no matter the condition the mountains may have.

The Quiver is a high-end demo and equipment experience that is good for you and the planet.

*\*Haus Quiver has a single-size run of backcountry and resort uphill skinning boots in specific HQ locations. The idea is to give members first-time access to try skinning, backcountry skiing, or experience a super-light-uphill-fitness setup; Gravity Haus is*



*not committed to guaranteeing any type of ski boot. Gravity Haus believes the key to the best on-mountain or backcountry experience is a pair of professionally fit boots.*

Gravity Haus All-In members have unlimited access to the equipment in Haus Quiver. For Winter 2022/23 gear categories include Alpine ski and snowboard, backcountry ski and snowboard, backcountry accessories (packs, avy rescue gear\* and skins), and snowshoes.

*\*Avalanche Rescue Equipment is available to All-In members with an AIARE level 1 avalanche certification (equivalent) or higher.*

All-in member access to Haus Quiver is unlimited but subject to availability. Access to Haus Quiver equipment is only guaranteed with a Gravity Haus App Booking Confirmation Number. If certain equipment is out of stock, or in the rare case a location's equipment is out of stock, Gravity Haus has no obligation to facilitate additional rental gear.

Haus Quiver subscription equipment access is only available through the Gravity Haus App. *Gravity Haus All-In or other subscribed members who book 1-3 day subscription reservations in-person or via phone will be charged a \$5 service fee; the fee is waived if a daily rental rate is applied.*

Haus Quiver equipment is only available to the individual member or family associated with the Gravity Haus All-In Membership. Haus Quiver subscribers may not transfer their benefits to friends or individuals to family members. As a benefit to Haus Quiver subscribers, Gravity Haus will offer the daily 'Gravity Haus Member' rental rate to friends and family visiting with Gravity Haus members.

Gravity Haus members who wish to use Haus Quiver will be required to put a credit card on file the first time they rent gear at the start of the new season and as part of the process of their first equipment checkout. This credit card will be kept on file and charged in the following scenarios:

1) If the member no-shows on the reservation by the end of the first day of their booking, the card on file will be charged a \$25 no-show fee.



2) If the Haus Quiver equipment is returned late. **Gear returned after 4 p.m. on the last day of the reservation is considered late. In order to offer fast, fair, and safe access to Haus Quiver equipment, late fees will be strictly enforced. The late fee is \$100 regardless of Gravity Haus member or Haus Quiver subscription level; discounts do not apply.**

2) If Haus Quiver equipment is damaged; this includes core shots and gouges or any other damage that requires immediate repair before the equipment can be checked out again.

3) If Haus Quiver equipment is lost or stolen - the Gravity Haus member is responsible for the replacement value of the gear between **\$750 - \$2,349** per pair of ski, snowboard, splitboard, or accessories, depending on make and model. Gravity Haus offers ski locks for purchase at Haus Quiver locations and recommends always locking up unattended gear.

#### **Late and Damage Fees - summary -**

Minor scrapes and scratches on the edge or base - \$0

Moderate base or edge damage - fingernail fits in p-tex - \$75

Core shot or substantial damage along the edge; broken or lost alpine poles - \$100

Late Return Fee - \$50 for equipment returned after 4 p.m. on the day due.

No Show Fee - \$25

Lost or stolen equipment - replacement cost - 30% below published retail price.

#### **Notes on Late and Damage Fees -**

*Haus Quiver fees are not meant as a penalty, but rather to keep the program running efficiently and safely. Haus Quiver gear should be thought of as the member's gear (and treated as such), so just as one would need to repair their own gear, if damaged we'll ask that members contribute when they damage Haus Quiver gear.*

*The late fee is simply to ensure we can deliver a positive experience to the next member, if gear isn't returned after three days this impacts the next member and the Haus Quiver program.*

Haus Quiver equipment may be checked out for one (1) to three (3) days as part of an All-In member subscription. After the selected fulfillment period is over (1-, 2- or 3-days), the member must return the equipment; or incur a \$100 per day late fee. For



the All-In member, this 1-to-3-day fulfillment is always included at no additional cost to the member via the Gravity Haus App.

The Haus Quiver subscriber should expect to input their Height, Weight, Age, and Ski/Board Ability the first time they check out gear via the Gravity Haus App. All members/renters will be asked to confirm these values and resign the waiver every time they check out gear. Values must be updated whenever they change, as changes affect the DIN setting process for Haus Quiver ski gear. Unfortunately, Gravity Haus cannot automate this process, due to the American population's liberal use of litigation.

For the 22/23 season, Gravity Haus has instituted a mandatory 24-hour maintenance period once a member or renter's selected fulfillment period is over before a member may check out the same gear. This time period will allow Haus Quiver staff to safety check, tune, and allow for fair access to the equipment across the entire membership group.

Haus Quiver Equipment Checkout - after 9:00 a.m. at all GH locations\*.

Haus Quiver Equipment Return - 4:00 p.m. at all GH locations\*.

*\*Store opening/closing times differ from Haus Quiver pickup and return times; please refer to the app website for detailed store hours.*

Haus Quiver subscribers, Gravity Haus members, and hotel guests may not modify or add time to the original fulfillment period after the equipment has been checked out.

Haus Quiver Equipment access is limited to one item or equipment package, per category, per fulfillment. *Examples - only one alpine ski or alpine snowboard may be checked out at a time; poles may be added to an alpine ski reservation; a complete backcountry package ski, skin, boot, poles, and accessories are allowed. Multiple packages, multiple items in a single category, or multiple-category checkouts are not allowed.*

Gravity Haus offers paid daily access to Gravity Haus members who are not All-In members as well as hotel guests.



All-In members with Haus Quiver subscriptions may maintain up to three bookings at a time and may book out throughout the entire season.

Gravity Haus members and guests may book up to seven days before the time of a paid rental.

\*HQ subscribers/ All-In members - option to add up to two (2) days onto their three (3) day subscription fulfillment for the cost of the member daily rental price. Not available through the app.

*Example - a five (5) day Haus Quiver subscriber rental of an alpine ski or snowboard will cost \$50.25/day + tax; a backcountry or splitboard package will cost a Haus Quiver subscriber \$75/day + tax.*

*\*Can do this manually in person/over the phone.*

Gravity Haus members and hotel guests can book Haus Quiver gear rentals in person or via the Gravity Haus app. Guest rentals booked through the app receive a 5% discount.

**Gravity Haus Winter 22/23 Paid Rental Rates - GH Member discount is 25% (discount is applied below.)**

Gravity Haus 22/23 Alpine Ski and Snowboard rental rates:

Hotel Guest - \$67 per day.

Gravity Haus Member - \$50.25 per day.

22/23 Backcountry Ski and Splitboard (w/skins) rental rates:

Hotel Guest - \$100 per day.

Gravity Haus Member - \$75 per day.

22/23 Backcountry Accessories rental rates:

Avalanche Rescue Kit (Beacon, Shovel, Probe) - Hotel Guest, \$30/day; GH Member, \$22.50/day

Standard Ski Pack - Hotel Guest, \$10/day; GH Member, \$7.50/day

22/23 Snowshoe rental rates:

Hotel Guest - \$20/day

Member - \$15/day



Adjustable Backcountry Poles -  
Hotel Guest - \$10/day  
Member - \$7.50/day

Haus Quiver was conceptualized and has run as an adult program, it will continue to operate for adult skiers and boarders during the Winter 22/23 season.

### **Terms & Conditions as part of the Haus Quiver Rental Waiver -**

**I HAVE CAREFULLY READ, UNDERSTOOD, AND AGREED TO THE TERMS OF THIS AGREEMENT. I AM AWARE THAT THIS IS A LEGALLY BINDING CONTRACT, AND BY SIGNING IT, I HAVE GIVEN UP SUBSTANTIAL RIGHTS AND SIGNED IT FREELY AND VOLUNTARILY. If any part of this Agreement is held to be invalid or unenforceable, the remainder shall be given full force and effect.**

I am responsible for the full retail value of equipment that is not returned, or damaged due to negligence. I am responsible for the full retail value of any loss of equipment, in accordance with the above, regardless of fault, including and/or replacement of damaged, lost, misplaced, or stolen equipment.

**I AGREE THAT THE CREDIT CARD I HAVE PROVIDED WITH MY MEMBERSHIP AND/OR AS PART OF MY HAUS QUIVER EQUIPMENT RESERVATION MAY BE USED TO PAY FOR ANY AND ALL RELATED CHARGES.**

This credit card will be kept on file and charged in the following scenarios:

1) If the Haus Quiver equipment is returned late. **Gear returned after 5 p.m. on the last day of the reservation is considered late. Gear returned to any GH location other than the one it was checked out will incur a late fee. In order to offer fast, fair and safe access to Haus Quiver equipment, late fees will be strictly enforced. The late fee is \$100 regardless of Gravity Haus membership level or Haus Quiver subscription level.**



2) If Haus Quiver equipment is damaged; this includes core shots and gouges or any other damage that requires immediate repair before the equipment can be checked out again.

3) If Haus Quiver equipment is lost or stolen - the Gravity Haus member is responsible for the replacement value of the gear between **\$750 - \$2,349** per pair of ski, snowboard, splitboard, or accessories, depending on make and model. Gravity Haus offers ski locks for purchase at Haus Quiver locations and recommends always locking up unattended gear.

**I UNDERSTAND THIS RELEASE AND AGREE TO IT WITH FULL KNOWLEDGE OF ITS SIGNIFICANCE.**